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PRESS RELEASE

Radisson Hotel Group Appoints James Pawlikowski as Vice President of IT Service Management

Radisson Hotel Group today announced the appointment of James (Jamie) Pawlikowski as Vice President of IT Service Management. In this newly created role, Pawlikowski will be responsible for supporting business operations and continuously improving the service performance of Radisson Hotel Group's current and future platforms. He will also lead the Service Management team and oversee global test strategy and planning, service testing, operations, and performance and issue management. Under Pawlikowski's leadership, the Service Management team will focus on enhancing the current system support capabilities, driving accountability within the service-level and operating-level agreements internally and with vendor partners, and substantially evolving the company's ways of working.

"This is an exciting time for Radisson Hotel Group as our organization is preparing to make large strides in the field of Information Technology within the hospitality industry," said Kevin Carl, Executive Vice President & Global Chief Information Officer, Radisson Hotel Group. "Jamie's expertise will play a critical role in advancing our service performance, which will drive brand awareness and accelerate our efforts to become one of the top three hotel companies in the world."

Pawlikowski brings a wealth of experience to Radisson Hotel Group. He joins the company from Home Depot where he was the Head of IT Service Management for IT Operations. During his time at Home Depot, he oversaw a team of service delivery leaders for the company's technology organization. Pawlikowski has also held IT leadership positions at CA Technologies, Sabre Corporation, Citi, and JPMorgan Chase & Co.

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Radisson Hotel Group™ is one of the world's largest hotel groups with eight distinctive hotel brands, and more than 1,400 hotels in operation and under development around the world. The Radisson Hotel Group portfolio includes Radisson Collection™, Radisson Blu®, Radisson®, Radisson RED®, Park Plaza®, Park Inn® by Radisson, Country Inn & Suites® by Radisson and prizeotel.

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More than 95,000 team members work globally for the Radisson Hotel Group and at the hotels licensed to operate in its systems.

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